

BIG SANDY RURAL ELECTRIC  
COOPERATIVE CORPORATION

CLASSIFICATION OF SERVICE  
PREPAY METERING PILOT PROGRAM

**PREPAY METERING PILOT PROGRAM**

**STANDARD RIDER**

Voluntary Prepay Electric Service is a rider to Rate Schedule A-1 (Farm and Home) as defined by the Cooperative.

**AVAILABILITY OF SERVICE**

On a pilot basis, all Rate Schedule A-I (Farm and Home) accounts, excluding accounts on Levelized Billing, Budget Billing, auto draft, net metering, three phase accounts, and accounts greater than 200 amp service, within the territory served by the Cooperative.

**TYPE OF SERVICE**

Prepaid Electric Service.

**RATES**

In addition to the Customer Charge and KWH charge for Rate Schedule A-1 (Farm and Home), there will be:

**Monthly Program Fee: \$8.86 (\$0.30 per day)**

**TERMS & CONDITIONS**

Prepay Electric Service is a voluntary program. Members who qualify for this program as defined above in "AVAILABILITY OF SERVICE" may choose to voluntarily enroll their electric account (s) in this program. All members who participate in the Prepay Electric Service are subject to the following:

1. An agreement for Prepay Electric Service must be signed by the member for each account enrolling in the Prepay Electric Service. The term of the agreement is for one year. Special consideration may be made to terminate the one year requirement based upon the needs and circumstances of the member.
2. Members must confirm that he/she can receive electronic communications (email, text, and automated phone messages) to participate in the voluntary prepay program.
3. At the time a member moves his/her status to a prepay account; the initial required payment for electricity is \$100. Members may apply funds in any amount to their prepay account(s) as they choose and as many times per month as they choose.

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APR 07 2016  
KENTUCKY PUBLIC  
SERVICE COMMISSION

DATE OF ISSUE: March 28, 2013

DATE EFFECTIVE: JEFF March 28, 2013

ISSUED BY: [Signature]  
TITLE: PRESIDENT AND GENERAL MANAGER

Issued by authority of an Order of the Public Service Commission of Kentucky  
Case No. 2012-00425 Dated: March 28, 2013

KENTUCKY PUBLIC SERVICE COMMISSION
EXECUTIVE DIRECTOR <u>[Signature]</u>
TARIFF BRANCH EFFECTIVE <b>3/28/2013</b>
PURSUANT TO 807 KAR 5.011 SECTION 9 (1)

BIG SANDY RURAL ELECTRIC  
COOPERATIVE CORPORATION

CLASSIFICATION OF SERVICE  
PREPAY METERING PILOT PROGRAM

BIG SANDY RURAL ELECTRIC COOPERATIVE CORPORATION

PREPAY METERING PILOT PROGRAM-CONTINUED

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SERVICE COMMISSION

4. Members may apply funds to their prepay account(s) by the same means as post pay member. These include payments through Big Sandy RECCs website, (except for Levelized Billing, Budget Billing, auto pay, and net metering) check by phone, debit card / credit card by phone, or check /money order by mail or by payment at the office.
5. If a member elects to enroll an account in prepay and has a deposit on the account, the deposit will be applied to the account before the account changes to prepay. Any credit remaining on the account will be applied to the prepay account. However, if the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s). The deposit will only be refunded by applying it to the member's account(s) as described.
6. If a member elects to enroll an account in prepay, the total amount of any existing payment arrangements/contracts will be applied to the account so the full unpaid balance will be reflected on the prepay account.
7. Once enrolled in the prepay service, no additional payment arrangements will be made.
8. If a member's post pay account has been disconnected for non-payment and the member chooses the prepay option for the account to be reconnected, the member will be subject to a prepayment plan whereas future payments will be split 30/70 until the unpaid debt is retired. Under this provision, the member will be applying 30% of any funds paid on the prepay account to the unpaid debt. The remaining 70% of the funds will be applied to daily usage on the account.
9. A new member, who previously received service from Big Sandy RECC and discontinued service without paying his/her final bill, (i.e. an uncollectible account) will be required to pay this amount in full or enter a debt reduction plan utilizing the 30/70 split on all future payments prior to establishing prepay service.

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KENTUCKY PUBLIC SERVICE COMMISSION DATE EFFECTIVE: <u>March 28, 2013</u> JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <u>[Signature]</u>
EFFECTIVE <b>3/28/2013</b> PURSUANT TO 807 KAR 5.011 SECTION 9 (1)

FOR ENTIRE TERRITORY SERVED

P.S.C. KY. NO. 2012-00425

SHEET NO. 3

BIG SANDY RURAL ELECTRIC  
COOPERATIVE CORPORATION

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CLASSIFICATION OF SERVICE

PREPAY METERING PILOT PROGRAM

10. Prepay accounts will be billed at least once a day to show the remaining funds on the account. If a meter reading is not available, the account will be estimated for that day. In addition, a month end billing will be done for any unbilled miscellaneous charges. Charges such as program fee, customer charge, KWH, fuel adjustment, environmental surcharge, applicable taxes, franchise fees and outdoor lights will be prorated daily.

11. Prepay accounts will not be subject to deposits, late fees, disconnect fees, and reconnect fees.

12. For a member who request their account to be changed from prepay to post pay, a deposit may be required based on their credit report obtained by Big Sandy RECC at the time of the request.

13. If a payment on a prepay account is returned for any reason, the account is subject to a \$20.00 returned check charge as listed in Big Sandy RECC's Rules and Regulations. In addition if an outstanding balance is transferred from another account, the amount of the transfer will be debited to the prepay account. The member will have to apply funds to the account to cover the transfer to keep the account from disconnecting due to a negative balance.

14. If a prepay account is disconnected due to lack of funds or any other reason, the Cooperative shall be held harmless for any damages due to loss of energy services. Likewise, if the account is disconnected and the member applies funds to the prepay account thus causing the account to be reconnected, the member accepts full responsibility for any damages to the location caused by the account being disconnected.

15. A monthly paper bill will not be mailed to members who receive prepay service. However, they may request a copy of their monthly bill or may view it online through MyUsage.com or link on Big Sandy RECC's website - www.bigsandyrecc.com. Big Sandy RECC was granted a deviation from 807 KAR 5:006, Section 7 for this Prepay Metering Pilot Program rider only.

16. Due to the prepay status of an account, a delinquent notice will not be mailed on prepay accounts as the account should never be in arrears. Big Sandy RECC was granted a deviation from 807 KAR 5:006, Section 15 for this Prepay Metering Pilot Program rider only.

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KENTUCKY PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN  
EXECUTIVE DIRECTOR

TARIFF BRANCH

[Signature]

EFFECTIVE

**3/28/2013**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

BIG SANDY RURAL ELECTRIC  
COOPERATIVE CORPORATION

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CLASSIFICATION OF SERVICE

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PREPAY METERING PILOT PROGRAM

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17. When the amount of funds remaining on a prepay account reaches the established threshold customized by the member, (Big Sandy recommends \$25), an automated message will be sent to the member rather than a written notice sent by U.S. Mail.
18. All prepay accounts will not be eligible for a Winter Hardship Reconnect, Certificate of Need, or Medical Certificate as outlined in 807 KAR 5:006, Sections 14, 15, and 16. If a member on a prepay account presents a Certificate of Need, a Medical Certificate or qualifies for a Winter Hardship Reconnect, the member will be required to transfer to a post pay account.
19. A prepay account will be disconnected if the balance of the account becomes negative. The account will be disconnected regardless of weather /temperature as the member is responsible for ensuring that the prepay account is adequately funded. If the member cannot ensure proper funding, Big Sandy RECC recommends the member not utilize the prepay service.
20. A prepay account will be disconnected immediately in cases of theft, tampering, or hazardous code violation.
21. Members who voluntarily choose the prepay service are subject to all rules and regulations outlined in the Cooperative's tariffs and bylaws unless specifically noted above.
22. The prepay pilot program is in effect for three years. At the end of the three years, if the program is not continued, all prepay accounts will revert to post-pay accounts.

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JEFF R. DEROUEN EXECUTIVE DIRECTOR TARIFF BRANCH
<u>[Signature]</u> EFFECTIVE 3/28/2013 PURSUANT TO 807 KAR 5.011 SECTION 9(1)

BIG SANDY RURAL ELECTRIC  
COOPERATIVE CORPORATION

CLASSIFICATION OF SERVICE  
PREPAY METERING PILOT PROGRAM

**BIG SANDY RURAL ELECTRIC COOPERATIVE CORPORATION  
AGREEMENT FOR PARTICIPATION IN THE PREPAY PILOT PROGRAM**

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**APR 07 2016**  
KENTUCKY PUBLIC  
SERVICE COMMISSION

Member Name		Home Phone	
Account Number		Cell Phone	
Service Address		Cell Carrier	
		E-mail	

The undersigned (hereinafter called the "member") hereby applies for participation in the voluntary Prepay Electric Service Pilot Program offered to members of Big Sandy Rural Electric Cooperative Corporation (Hereinafter called the "Cooperative"), and agrees to the following terms and conditions:

1. The member shall purchase electric energy from the Cooperative in accordance with the present and any future rate schedule of the Cooperative on a prepay basis for the above referenced account.
2. The member understands that the terms and conditions set forth in the member's Application for Membership continue to apply in addition to the terms and conditions of this Agreement for Prepay Electric Service, subject, however, to any changes set forth in this agreement.
3. The member shall pay any membership and fees as applicable by the Cooperative bylaws and the Cooperative Rules and Regulations as approved by the Kentucky Public Service Commission as may be required for the member to participate in the Prepay Electric Service Program.
4. Any deposit on the above referenced account will be applied to the account before the account changes to prepay. Any credit remaining on the account will be applied to the prepay account. However, if the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s). The deposit will only be refunded by applying it to the member's account(s) as described.
5. As a result of participation in the Prepay Program, the member will not be entitled to a monthly paper bill for electric usage or other applicable fees or charges. However, the member may request a copy of their monthly bill or view daily usage online through Big Sandy RECC's website.

<b>KENTUCKY  PUBLIC SERVICE COMMISSION</b>
<b>JERRY DEWITT</b> EXECUTIVE DIRECTOR
TARIFF BRANCH  <i>Brent Kirtley</i>
EFFECTIVE <b>3/28/2013</b>
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17. The member authorizes the Cooperative to transfer the unpaid balance of \$\_\_\_\_\_ from the member's post pay account to the prepay account. The member also authorizes the KWH used since the last bill date until the meter is changed to prepay meter be calculated and transferred to the prepay account. The member further agrees that thirty percent (30%) of any payments made on this account in the future shall be applied to the balance until said balance is paid in full. Any fees/penalties (returned payment, meter tampering, etc.) shall be paid before any payments are applied to the member's prepay account.
18. If a member wishes to disconnect service, the member shall be refunded any balance on the prepay account. Any refund will be processed in the same manner as post pay account refunds.
19. The member confirms that he/she can receive communications to be eligible for the prepay program.
20. The term of this agreement shall be for one (1) year. After one year, the member may elect to opt out of the prepay program at any time. If discontinuing after one year, the member will have to meet the requirements of a non-prepaid member for continued service.

Member Signature: \_\_\_\_\_ SSN: \_\_\_\_\_ Date: \_\_\_\_\_

Member Signature: \_\_\_\_\_ SSN: \_\_\_\_\_ Date: \_\_\_\_\_

CSR Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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Office use only

SO number \_\_\_\_\_

Date installed \_\_\_\_\_

Customer number: \_\_\_\_\_

Post by \_\_\_\_\_

Comments : \_\_\_\_\_

KENTUCKY  
PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN  
EXECUTIVE DIRECTOR

TARIFF BRANCH

*Brent Kintley*

EFFECTIVE

3/28/2013

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